

YMCA Buffalo Niagara – North Tonawanda YMCA School Age Child Care 2017-2018 Frequently Asked Questions

Where are you located?

Our programs run in the morning and in the afternoon at Meadow and Ohio Schools. At Spruce and Drake, our program is morning only. All morning programs have drop off starting at 7:00am and release the kids to the classes when school starts. The afternoon programs run from school dismissal until 6:00pm.

Monthly Billing

There are two tuition options, part-time (1 – 3 days per week) and full time (4 or 5 days per week). The tuition payment is based on the price of the program for the year and then divided into 10 equal payments. Each month you will pay 1/10th of your total childcare bill, regardless of the number of school days actually occurring in that month.

What if I need to change my plan?

If you need to change your tuition plan you simply submit the change in writing to the billing clerk 30 days in advance. The change will take effect on the next draft.

How do I make my payment?

Our payment methods are the same, we can draft from a credit card or checking account. If you need to arrange another form of payment you should contact the billing clerk.

What if I need to change my days within my plan?

To change days, simply call the YMCA the Wednesday the week prior to the change. If there is an emergency and you need to make a last minute change you can call the YMCA, approval may be subject to site capacity availability.

What about Half Days?

If a half day falls on one of your regular AM attendance days you are automatically registered for that early release day. There is no extra charge for those days, they are included in your tuition. If you are only registered for PM care that you must call the branch to register. If you are scheduled, but do not wish to attend you should notify the YMCA. If you are not regularly scheduled and would like to attend, you must contact the YMCA and may be able to attend based on availability at no additional charge.

What about days off from school and school vacations?

For Christmas, February Break and Spring Break, the YMCA runs a vacation club program at Meadow School and at the YMCA building in Ken-Ton. Vacation club runs 7:00am-6:00pm. For "single" days off (such as Columbus Day, Veteran's Day, Superintendents days, Memorial Day etc.) the vacation club program is offered at the YMCA building only.

Are Vacation Club days included in my tuition?

No, vacation club is a separate program and therefore has a separate fee. Please ask at your YMCA for details on vacation club.

Will I receive sick day or snow day credits?

The YMCA does not give credits for snow days, illnesses or family vacations taken during school days, what you are paying is a yearly tuition broken into 10 monthly payments. Snow days are accounted for in the price as it is based on the number of days schools must provide services.